



Description of Security Program Services

BASIC SERVICE: The following services are provided to all program participants for the annual fee of \$1,800, which can be paid quarterly (\$450 per quarter):

- Ongoing neighborhood patrol by armed security officers – Vehicle patrol - 24 hours per day / 7 days per week
- Participants may call the vehicle patrol officer any hour of the day or night for emergency response.
- Participants may direct their third party alarm monitoring service to call the number of a cell phone carried by the patrol officer in the event of an alarm event at their home. When the residence is unoccupied, the participant may speak with the officer by phone as he/she inspects the home of the participant.
- Patrol officers will enforce no trespass and solicitation rules on the participant's property, if requested by the participant. The patrol officer may challenge any vehicles or people not designated by the participant when found on the participant's property. Participants elect these services on the Participant Enrollment Form upon enrollment in the program.
- Patrol officers will provide vacation watch services a maximum of 28 days each calendar year on a participant's property. Specifically, a patrol officer will inspect the participant's property daily when participant is on vacation and report problems immediately. The service will be provided at the request of the participant via the submission of a completed Vacation Watch Form to the patrol officer before the participant departs.
- Each participant may request a patrol officer to escort him or any member of his family residing at the home onto his property when returning home under conditions that require additional security. The officer will inspect the outside and inside of the property if the participant desires.
- Participants may elect to keep a spare gate key, if applicable, in the patrol car in the event of activity that requires the officer to enter the participant's property for inspection. Please note, the officers may not accept or keep house keys.
- Participants may contact the patrol officers to report suspicious activity in their home or elsewhere in the neighborhood. Activity may be reported by calling, texting, or emailing the patrol car cell phone or by calling the patrol service dispatcher.
- Participants will receive periodic communications from the Crestwood Security Fund Association committee regarding security issues, program details and other pertinent information.

ENHANCED SERVICES: The following incremental services may be purchased at any time for an additional fee of \$1,000 per year, which can be paid quarterly (additional \$250 per quarter).

- Property inspections performed at least one time per day, seven days per week. The visual inspection will involve the walking of the participant's property by the armed patrol officer.
- Participants may also elect to have the patrol officer check gates, doors and other entry points to the house to make sure they are locked. This will be done during the walking inspection, at the request of the participant.
- Participants have unlimited vacation watch services – no limit on the number of weeks a patrol officer will inspect the participant's property daily when participant is on vacation. A completed Vacation Watch Form must be submitted to begin all vacation watch services.
- Participants will receive up to three (3) background checks at no cost. Additional background checks beyond the initial three checks will be done at a rate to be quoted by the security provider. Participants would contact the security provider directly for the background check requests, invoicing and payment, if applicable.
- Participants are eligible to hire a commissioned officer at a reduced hourly rate (\$39.95) to provide security for special events. In this instance, this patrol officer would work exclusively for the participant during the contracted time, and would insure the security of the participant's property, and the safety of guests and their vehicles.